The Impact Of Mental Health Education On The Knowledge And Attitude Of The Peripheral Health Workers Of Dang

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Abstracts: <u>Background & Objective</u>: Mental health needs of a society are ideally met by integration in primary care. Under the District Mental Health programme, Surat is the nodal centre for Dang, a tribal region. In order to make medical care available to the patients in need, it was vital to train the peripheral health workers of the region. The aim was to provide mental health education to the peripheral health workers of Dang and assess its impact on their knowledge and attitude regarding mental health issues. <u>Methodology</u>: 150 peripheral health workers were posted in the Department of Psychiatry in batches of 20-30 each for a 7-day, extensive, in-house training. The improvement in knowledge and attitude was assessed by a pre-post semi-structured questionnaire and structured feedback. <u>Results</u>: The training resulted in a significant improvement in scores related to clarification of myths. The knowledge and attitude related to mental health issues improved significantly and the participants reported that they were sensitized by the training and would identify and refer patients to the visiting psychiatrist. <u>Conclusion</u>: The training in mental health could bring about improvement in the knowledge and attitude of the peripheral health workers. However, to what extent does this change reflect in actual practice, needs to be ascertained. [Shah N. D NJIRM 2015; 6(6):6-10]

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Introduction: Mental health is an important aspect of health worldwide, as around 14 % of the global burden disease is attributable to neuropsychiatric conditions. It cannot be over-emphasized that there can be no health without mental health. The best way to meet the mental health care needs of any society, globally, would be to integrate mental health into primary care.² In India, the District Mental Health Programme (DMHP) was started under the National Mental Health Programme in 1996, and is presently being implemented in 123 districts of the country. The aim of this programme includes training of a mental health team at identified nodal institutions, increasing awareness, reducing stigma and provision of services for early detection and treatment of mental illness in the community.3

Dang is a tribal district of Gujarat, nearly 150 km away from Surat. It is covered with high hills and dense forests. Under the DMHP, the Department of Psychiatry at Government Medical College, Surat is the nodal centre for Dang; and hence responsible for the provision of mental health services. One consultant psychiatrist along-with a resident doctor used to go to Dang on a weekly basis for out-patient consultation and for giving certificates of mental illness and mental retardation.

However, it was found that there was poor awareness related to mental health issues in the tribal region. One of the reasons could be unavailability of a psychiatrist. As per the WHO-AIMS report, the total number of human resources working in mental health facilities or private practice per 100,000 population in Gujarat was only 1.43.4 The tribal people sought help from the traditional faith-healers and/or resorted to herbal medications. There was a need to bridge the gap between the visiting psychiatrist and the people residing there. It was thought that this would be achieved by training the peripheral health workers (PHWs) of Dang-Ahwa so that they would identify the patients with mental illness in their community and convince and guide their families to seek psychiatric treatment.

Material and Methods: After taking the due permissions from the District Health Officer of Dang-Ahwa, 150 PHWs were posted in the Department of Psychiatry in batches of 20-30 each for a 7-day inhouse training, spread over a period of two years. The training module consisted of the following:

- 1. Interactive sessions on various psychiatric disorders with demonstrations of doctor-patient interviews and role-plays.
- 2. One-one interaction of the PHWs with indoor psychiatric patients over the 7 day period, with case formulation and presentation on the last day.

- 3. Demonstration with explanation of the procedure of electro-convulsive therapy (ECT).
- 4. Observation of group-therapy sessions for patients suffering from Alcohol dependence and psychosexual disorders.
- 5. Guidance on how to use IEC (Information, Education, Communication) material provided to them. (Flip-charts and a manual on mental illness in Gujarati).
- 6. A quiz on the last day, using case vignettes and description of symptoms.

It was decided to assess the effectiveness of the training by a pre-tested, semi-structured pre-post questionnaire, which was filled up by the participants, after a written informed consent. The questionnaire consisted of demographic data, eight true-false type questions to check for myths related to mental illness and twelve open-ended questions to assess the knowledge and attitude towards mental illness. Additionally, a structured feedback was taken at the end of the training.

The data was analysed using Excel and SPSS version 16. Paired samples t-test and chi-square test were used as tests of significance, and a p value of 0.05 was considered as statistically significant.

Results: A total of 150 PHWs were trained. Their age ranged from 20 to 57 years, with an average of 37 years. 66 of them had high school education, 41 had higher secondary education, 35 were graduates and 6 were post-graduates. Their experience ranged from 1 to 36 years, with an average of 11 years.

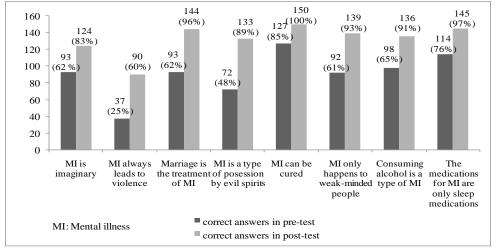
There was enthusiastic participation from all the PHWs in the training and the quiz programmes. There were eight statements in the section of myth clarification which were to be marked as true or false; the results of which are summarized in Table 1. There was a statistically significant difference in the scores of the PHWs before and after the training, indicating its effectiveness in myth clarification.

Table 1: Pre and post-test scores in myth clarification (N=150)

| Pre-test: | Post-test: | t-statistic | n value |
|------------|------------|-------------|---------|
| | | เ-รเสเเรเเ | pvalue |
| mean, SD | mean, SD | | |
| 4.84, 1.99 | 7.07, 1.06 | 12.66 | P<0.05 |

On comparing the number of health-workers who answered the question pertaining to each myth correctly, before and after the training period, there was a statistically significant difference in each of the eight questions. All the myths could be corrected as a result of the training. These results are depicted in Figure 1.

Figure 1: Number of PHWs who gave correct answers (true or false) in the section related to myths, before and after the training. (n=150)



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The frequent answers by the PHWs to the questions regarding the knowledge and attitude related to mental health issues before and after the training are summarized in Table 2. The feedback received on the last day of training was very encouraging, in each of

the batches. The PHWs reported that they learnt a lot and that they would go back to their villages, get in touch with those who they thought had a mental illness and bring them for treatment to the visiting psychiatrist at the district hospital.

Some of their verbatim reports, which bring out the essence of the feedback are as follows:

"We commonly saw but did not know about mental illnesses... We already have a few patients in mind, who we now know have mental illness. We shall bring them to the hospital for sure"

"We hesitated to talk to people who behaved abnormally, now we feel there is no harm in talking to them, in fact, they are the ones who need help"

"Our people are extremely superstitious...Now we shall show them the right way"

"We will discuss mental health issues in our group meetings in the village and spread awareness"

"We were scared of ECT and thought that it was inhuman, now we know that it's good for the patients"

"We will create groups of people who consume alcohol and explain them the hazards"

"As we interacted with the patients ourselves, and saw them improve gradually, we feel confident

Table-2 : Summary of the knowledge and attitude of PHWs regarding various mental health issues before and after the training

| the training | | | | | |
|--------------|---|--|--|--|--|
| S.No | Question | Before training | After training | | |
| 1 | What is mental health? | Mental well-being, being happy and | Complete mental well-being that | | |
| | | peaceful. | ensures optimum social and | | |
| | | | occupational functioning | | |
| 2 | What is mental illness? | A person goes mad, the brain stops | Feelings of anxiety/depression/ | | |
| | | working, the person behaves abnormally. | abnormal behavior making a person | | |
| | | | distressed or dysfunctional. | | |
| 3 | Name some mental | Mental retardation, madness, mental | Could name all the illnesses discussed | | |
| 4 | illnesses | helplessness, craziness | during the training | | |
| 4 | What are the symptoms | Roaming on roads, collecting litter, | Could describe illness-wise symptoms | | |
| | of mental illness? | begging, stealing, throwing stones, | of the disorders taught during the | | |
| | How would the neticet | disrobing, talking irrelevantly. | training. | | |
| 5 | How would the patient be identified in your | 'crazy', 'mad', 'screw has gone loose', 'unsteady mind', victims /culprits of black | They may be having schizophrenia, mania or mental retardation. | | |
| | society? | magic /evil eye, possessed by ghosts, | mama or mentarretardation. | | |
| | Jociety: | witches or evil spirits | | | |
| 6 | According to you, what | Unbearable shock, addiction, family | Could explain the bio-psycho -social | | |
| | causes mental illness? | stress, excessive anger, injury to the small | model of causation of mental illness | | |
| | | brain. | | | |
| 7 | In your village, how | Faith-healing, herbal medications, | Ideally the person should be treated | | |
| | would (pre)/ should | branding, beating, tying up, making them | with medicines, psychotherapy or | | |
| | (post) a mentally ill | smell chappals/onion (in case of epilepsy) | electroconvulsive therapy | | |
| | person get treated? | | | | |
| 8 | | | We would seek a doctor's opinion and | | |
| | there was a mentally ill | food, shelter and clean clothes | get him/her treated. | | |
| | person in your village? | | | | |
| 9 | 9 Name some medicines Could not name any. | | Could name a few specific medicines, | | |
| | used in the treatment | | which were described during the | | |
| 10 | of mental illness? What does ECT mean? | To give shock therapy to the patients who | training. Could mention that it is an effective, | | |
| 10 | what does ect mean! | are behaving abnormally | scientific treatment, of giving electric | | |
| | are benaving abnormally | | current for 1-2 seconds under general | | |
| | | | anaesthesia and muscle-relaxation | | |
| 11 | Is treatment possible by | By talking affectionately, reassuring, | Taking history, convincing for | | |
| | is a comment possible by | -, -, -, -, -, -, -, -, -, -, -, -, -, - | 1.5 | | |

| | way of talking? How? | consoling, understanding their problems | treatment, stress reduction, |
|----|-------------------------|---|--------------------------------------|
| | | and sympathizing. | psychoeducation, individual and |
| | | | group psychotherapy |
| 12 | What do you want to | We want to learn about mental illness | We received a detailed understanding |
| | learn (pre) /what did u | and its treatment | of mental illness and its treatment. |
| | learn (post) from this | | |
| | training? | | |

It was noteworthy that the participants of two batches volunteered to give feedback by unique performances. One batch wrote a folk-song on mental health issues in Dangi language and sang it on the last day and another batch enacted a small skit on mental illness portraying a 'before and after' scenario of a patient with schizophrenia in their village. This conveyed that the training could sensitize them towards issues related to mental health.

Discussion: The most common myth encountered in the PHWs before the training was that mental illness always leads to violence, followed by the myth that it is a type of possession by evil spirits. Such false beliefs may be responsible for the discrimination and stigma faced by the mentally ill. It may also be the reason why the family seeks treatment by faith-healers who they believe would help in getting rid of the evil spirits.

A high level of stigma towards the mentally ill has been reported in various parts of India. 5,6,7 A study conducted by Jadhav S and colleagues comparing the stigma towards severe mental illness in rural and urban India shows that stigma is more in the rural community, with a punitive attitude towards those who are mentally ill. This stigma acts as a barrier in seeking treatment; and ensuring mental health literacy, cultural competence and family engagement may be ways to overcome this.

The training intervention involving a hands-on experience with the patients over a period of time brought about a significant change in the PHWs with respect to the myths of mental illness. Dharitri R and colleagues have shown in their study that there existed stigma towards mental illness, more in the community members than in the care-givers of mentally ill; and that it could be significantly removed by an intervention package consisting of psycho-education, poster exhibitions, question-answer sessions, distribution of printed materials and street plays.⁷

The questions related to knowledge and attitude revealed that before the training, the PHWs had

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inadequate knowledge regarding mental illness and its treatment, and their attitude was more suggestive of sympathetic behavior rather than a help-giving, guiding and directive one. They were willing to learn more about mental health. In other countries also, it has been reported that the front-line health care providers either have no training in mental health, or are desirous of more training and support; and, interprofessional training in rural primary care has been found to effectively meet the community needs.

After the training, the knowledge of the PHWs improved; they could describe the symptoms of various mental illnesses and felt confident in identifying and referring patients. An integrated review of 25 mental health education programmes by Brunero S and colleagues suggested that the knowledge, attitude and skills of general health professionals increased after the educational intervention in most of the studies, however, the programmes that involved supervised clinical practice, role-plays and case scenarios were found to be more effective. 11

An educational intervention for clinical depression for the village health guides in rural India has been reported that enabled them to identify and assist in the treatment of depression, with ongoing training and supervision.¹² Mental health education of healthworkers in Bangalore resulted in improvement in the participants' ability to recognize a mental disorder in a vignette, and reduced participants' faith in unhelpful and potentially harmful interventions. There was evidence of a minor reduction in stigmatizing attitudes also. 13 In China, even a single day workshop was found to be effective.¹⁴ However, an intervention in Brazil showed that though knowledge and attitude improved after the training, it was not associated with a consistent improvement in the recognition or management of mental health problems. The authors speculated that instabilities in the local context may have been responsible.15 Thus, it becomes vital to take feedback after a few months of the training, regarding the actual work happening at the grass-root level; and

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further requirements for training and support. Only then, the larger goal of improving mental health service would be met.

Conclusion: A mental health training at a tertiary care centre, with a hands-on experience with the patients, witnessing various modalities of treatment and interactive sessions conducted by psychiatrists with the demonstrations of doctor-patient interviews and a variety of role-plays were effective in improving the knowledge and attitude of the PHWs. It was also effective in correcting myths, removing stigma, and in instilling trust and confidence. This re-inforces the importance of supervised field practice in mental health education. However, the number and type of referrals made by the trained PHWs would be the true indicator of change in practice of the PHWs based on the training, and that would mark the true success of the programme.

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